

| Student Query Regarding | Concerned Department | Primary Contact Person and Phone number | Competent committee or Concern Person |
|--|----------------------|---|--|
| Health Centre Bill / Medicine Payment / | Health Centre | Office of Health Centre Phone no 0512-259-7404 | Chief Medical Officer Phone no 0512-259-7748 mtvyas@iitk.ac.in |
| Insurance | Health Centre | Chief Medical Officer Phone no 0512-259-7748 mtvyas@iitk.ac.in | Health Centre user Committee. https://www.iitk.ac.in/hc/health-center-user-committee-members |
| Hostel Security Issue / Entry Exit Gate issue if any | Security Section | Security Officer security_cell@iitk.ac.in 0512- 259- 7444 | Security Advisory & Executive Committee https://iitk.ac.in/security/security-advisory-executive-committee-saec |
| SBRA/Type 1A/CPWD/ACES / Allotment of Rooms / Key receiving & returning and Rent charges Query | ESTATE Office | Officer In charge [AR] Oic_eo@iitk.ac.in 0512-259-7728 | CEMMC Committee https://newoag.iitk.ac.in/Tel/TelephoneDirectory1.php |
| SBRA/Type 1A/CPWD/ACES / Maintenance related Query | IWD | https://newoag.iitk.ac.in/Tel/TelephoneDirectory1.php Different office with Contact numbers | Mr Tarun Gautam seiwd@iitk.ac.in , tarung@iitk.ac.in 0512-259-7108 |
| Computer Lan connection in room / Lan cable | Computer Centre | Office of Computer Network 0512-259-7371 | Better to use the complaint management system in http://pingala.iitk.ac.in |
| Hostel Sanitation | Sanitation Section | Better to use the complaint management system in http://pingala.iitk.ac.in | Mr. Kharwar Manish Kumar [SI] 0512-259-7718 kharwar@iitk.ac.in |
| ID-Card lost / Expired | ID Cell | Step 1: download the form from the given url: https://www.iitk.ac.in/dosa/id-card.pdf Step 2: Pay the fees Step 3: Take a Sign from DOSA office, Step-4: deposit to ID Cell. | Final card will be handover to you. Mr Hemant Mishra [JTS] ID Cell hmishra@iitk.ac.in 0512-259-6556 |
| Institute Assistantship | Concerned Department | First enquire from your department. Make sure your account details are updated in automation portal. Then only Contact Mr. Rishi Dixit Account Section rdixit@iitk.ac.in 0512-259-6813 | Officer In charge (Dy. Reg.) ar_acct@iitk.ac.in |

Updated on 18.02.2022

During the contact time two number of series are possible one is use the 0512-259-4digit no or 0512-679-4 digit no.